



1675 Locust Street
Red Bud, IL 62278
Phone: 618-282-8200
Fax: 618-282-8202

WARRANTY & TERMS

WARRANTY: 5 Year Limited Warranty on Thermoplastic/Canine coated elements.

Bark Park guarantees all items for one full year to be free of defects in workmanship or materials when installed and maintained properly. We agree to repair or replace, any items determined to be defective. Items specifically not covered by this warranty include vandalism, man made or natural disasters, lack of maintenance, normal weathering or wear and tear due to public abuse.

ORDER INFORMATION: When ordering please include a brief description of all items. Be sure to include colors for Canine coated and powder coated surfaces. To assist Bark Park in entering orders properly, please fax or mail orders on your standard purchase order form. Quotes are good for 30 days.

GSA CONTRACT: GSA pricing is available on several items. Contact our sales department for specific information.

SPECIFICATIONS: Due to Bark Park's continuous product improvement, we reserve the right to change specifications when necessary without notice.

PRICING: Bark Park strives to keep pricing as low as possible. However, should we encounter increases in our costs that are simply too large to absorb, we reserve the right to increase prices without notice.

TERMS: Approved accounts net 30 days. Initial order requires payment in full before shipment. A finance charge of 1-1/2% per month will be applied to all delinquent accounts. We accept VISA, MASTERCARD and AMERICAN EXPRESS.

FREIGHT CHARGES: Terms of sale are F.O.B. factory. Bark Park will prepay and add the freight to the invoice if requested to do so. All weights are approximate.

Damages or loss in transit is the responsibility of the carrier, whether visible or concealed. It is the responsibility of the recipient to assure that the order is received complete. Before signing the delivery receipt, inspect the shipment immediately and completely. Note any damages or shortages on the bill of lading. Damage reports must be filed within 10 days. Bark Park is NOT responsible for damages or loss in transit. Title to all goods passes to the customer at the time of shipment. Bark Park will assist in filing claims if the freight arrangements were made by Bark Park at your request.

CANCELLATIONS AND RETURNS: Cancellations are only accepted with approval of Bark Park. No merchandise shall be returned without a Return Goods Authorization number which is issued by customer service. Any authorized merchandise must be carefully packed and received in saleable condition. A restocking charge of up to 25% will be applied to all returned goods when the error is not the fault of Bark Park. All returns must be shipped freight prepaid.