



LIMITED WARRANTIES

Ten Years

- Upright Posts
- Post Caps
- Hardware

Materials and Workmanship

Five Years

- Rotomolded Plastic Components
- Blowmolded Plastic Components
- Ground Mount Metal Parts

Materials and Workmanship

One Year

- Moving Parts
- Freestanding and other components

Materials and Workmanship

All warranties specifically exclude damage caused by man-made or natural disasters, vandalism, negligence, improper installation or improper use, modification, changes in appearance resulting from weathering, scratches, dents, discoloration, normal wear and tear, or marring as a result of public or private use.

Claims are limited to replacement of equipment only and do not include any costs associated with labor, removal or installation of the original or replacement product.

Warranties are valid only if products are installed and maintained in accordance with UltraPlay installation instructions and use of approved parts.

To register your equipment and activate your warranty, please go to www.ultraplay.com/productregistration within 30 days of delivery. This will allow UltraPlay to have a record of your purchase in case of warranty claims.

WARRANTY DETAILS

UltraPlay warrants its products to be free from defects in materials and/or workmanship, subject to normal usage and installation, for a period of 1-year from the date of shipment to the original purchaser. In the event of a claim under this warranty, UltraPlay will replace the component at no cost within the first 12 months from date of shipment to the original customer. Equipment not specifically addressed in the following paragraphs is also subject to this limited 1 year warranty against defects in materials and/or workmanship.

TEN-YEAR LIMITED WARRANTY ON UPRIGHT POSTS, CAPS, AND HARDWARE

UltraPlay provides a limited warranty on Discovery Centers metal upright posts, caps, and hardware to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 10 years from the date of shipment to the original customer.

FIVE-YEAR LIMITED WARRANTY ON ROTOMOLDED AND BLOWMOLDED PLASTIC COMPONENTS

UltraPlay provides a limited warranty on rotomolded and blowmolded plastic components such as the following plastic parts: slides, climbers, roofs, panels. These components are warranted to be free from defects in materials or workmanship, subject to normal usage and installation, for a period of 5 years from the date of shipment to the original customer.

FIVE-YEAR LIMITED WARRANTY ON GROUND-MOUNT METAL PARTS

UltraPlay Systems provides a limited warranty on metal footers, inground footers, surface mount plates, ground spikes, slide and climber mounting posts and plates to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 5 years from the date of shipment to the original customer.

ONE-YEAR LIMITED WARRANTY ON COMPONENTS WITH MOVING PARTS

UltraPlay Systems provides a limited warranty on components with moving parts, freestanding components such as spring riders and swings, and all other components not specifically named above to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 1 year from the date of shipment to the original customer.

LIMITED WARRANTY ON SITE FURNISHINGS

UltraPlay provides a five-year limited warranty on the finish of thermoplastic coated site furnishings from the date of shipment to the original customer. Additionally, all site furnishings are guaranteed to be free from defects in materials or workmanship for one-year from the date of shipment to the original customer.

All warranties specifically exclude damage caused by man-made or natural disasters, vandalism, negligence, improper installation or improper use, modification, changes in appearance resulting from weathering, scratches, dents, discoloration, normal wear and tear, or marring as a result of public or private use. Claims are limited to replacement of equipment only and do not include any costs associated with labor, removal or installation of the original or replacement product. Warranties are valid only if products are installed and maintained in accordance with UltraPlay installation instructions and use of approved parts. This warranty is applicable to the original owner only. Warranties are non-transferable.

CLAIM PROCEDURE

Claim Procedure: To make a warranty claim, send your written statement of claim, photographs of defective equipment, and the original purchase invoice or invoice number to:

Discovery Centers
Customer Service
1675 Locust Street
Red Bud, IL 62278

Or Contact a Customer Service Representative at:
1-800-458-5872

Within 60 days of notice of claim under warranty, UltraPlay will make arrangements to replace the damaged product. UltraPlay will cover freight costs within the continental United States. UltraPlay is not responsible for freight costs associated with products located outside the continental United States. UltraPlay Systems reserves the right to inspect all products identified as defective. Photos of defective equipment may be required to accompany warranty claims. Since warranty limitations and exclusions may vary from state to state, you should check any specific warranty rights in your state.

Date of Purchase: _____

Purchaser: _____

UltraPlay Invoice Number: _____

Authorized UltraPlay Signature

Title

Visit UltraPlay on the web at www.ultraplay.com & www.uplaytoday.com